



Newsletter

Summer/Autumn - 2024

The doctors and staff at Hartland Way surgery recently wished **Rena Amin** (who has been the practice pharmacist since 1998 and became a partner in 2009), a fond farewell and a happy retirement. Patients will however be reassured to know that a highly qualified replacement has already joined the team. See below



The practice partners are pleased to welcome **Nicky Adeyemi** who is an advanced practice pharmacist to the Hartland Way team. Nicky has a special interest in diabetes and hypertension and with her experience, knowledge and future plans will be a valuable asset to the Hartland Way practice.

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For those of you that have visited the surgery lately you may have noticed that CCTV has now been installed. Following a recent incident of theft of staff property, it was decided to enhance security on the premises for the safety of both staff and patients.



Following a planned "Infection Protection and Control" inspection by NHS England, Hartland Way Surgery successfully demonstrated that it fully met the high standards required to ensure it was able to provide safe and effective services in all areas covered by the inspection with an impressive overall score of **97%**..



Hartland Way Surgery

CQC overall rating

GOOD

15th July 2022

Hartland Way Surgery

1 Hartland Way

Croydon

CR0 8RG

020 8777 7215

Practice Doctors

Dr Lydia Osei-Boateng

Dr Anna Ingram

Dr Azra Ziaulla

Dr Nabella Janmohamed

Out of Hours Service

If you need urgent access to a GP when the surgery is closed, ring the NHS non-emergency number: **111**. Calls are free from landlines and mobile phones.

Patient Contact Details

Please let the surgery know as soon as possible if any of your contact details change, such as address, email, telephone or mobile number. It is important that we have up to date contact information in case we need to contact you.

Continued commitment to Learning and Teaching

Hartland Way surgery continues to be fully committed in its role as a learning and teaching environment. We have GP trainee, medical students, Physician Associate students and will soon be starting nursing students.

Various respected studies and analysis have indicated that without urgent action, up to half of general practice nursing posts in England could be vacant by 2030-35, with London being especially impacted. Recent predictions have indicated that London is facing an acute shortage of GP nurses, not only through a lack of recruitment and retention but also because of the fact that 48% of existing GP nurses are aged 55 years or over. As a result it is currently predicted that London will only have 17 GP nurses per 100,000 registered population in comparison with an England average of 27 GP nurses per 100,000 registered population.

As a result, of these predicted critical shortages in GP nurses, the South West London Integrated Care System, which is a partnership of primary care, hospital, social care, mental health and community health care services, have approved and funded a project on 'Hard to Recruit Roles' to help address this problem.

As part of this project, GP practices have been tasked with increasing student nursing placements in primary care, focussing on final year students. The aim is to raise the profile and generate an interest in pursuing a career in general practice nursing which will then assist GP practices with recruitment. As a result Hartland Way will be expanding its commitment as a learning and teaching environment to include nursing students. It is recognised that some practices may have some issues in this expansion of students, however this is not expected to be an issue at Hartland Way as from a student nurse perspective this should not present an issue as they will be working alongside other clinicians whilst in the practice.

Nicky Adeyemi - Clinical Pharmacist

Introduction and background

Nicky's primary role at the Hartland Way surgery is to support the GP's and to apply her knowledge and experience in helping to manage patients with long term diabetes, hypertension and chronic kidney conditions. This intervention has resulted in a considerable improvement in patient outcomes and quality of life, which has been acknowledged by the governing body.

In addition, Nicky will also be taking on the care, treatment and monitoring of practice patients suffering with asthma to further help improve the outcome of the patient..

Nicky is a qualified advanced clinical pharmacist who has previously gain valuable knowledge and experience as a rotational hospital pharmacist. This entailed rotating through a number of clinical settings and specialties in a hospital setting with the responsibility to lead the clinical pharmacy service on the ward.

As a result, Nicky has the responsibility of managing those patients at the practice with long term medical conditions to ensure they are identified, targeted and their ongoing medication kept under review. This will help to optimise the impact of the medicines being taken and reduce the number of problems the patient may be experiencing and help to reduce waste. The review will also provide an opportunity for patients to raise any worries, thoughts or suggestions they may have.

As you can see, Nicky has brought a wealth of knowledge and experience to Hartland Way surgery which will further enhance and expand on the high quality of care provided by the practice to all its patients.

CARERS

Do you look after someone who is ill, frail or disabled?

We are interested in identifying carers, especially those who are caring without help or support. We know that carers are often "hidden" looking after a family member or helping a friend or neighbour with day to day tasks and may not see themselves as a carer.

Here at Hartland Way, **Lyndsey Booth** is the practice Carers Champion, who is the focal point for all carer matters. Should you have any questions or would like to have a confidential discussion, please ask at reception. Alternatively, ask for a Carers identification form at reception.